



This document has been developed to aid in qualifying prospective calibration providers.

	Massachusetts Metrology	Others
1. Are they accredited to ISO\IEC 17025?	<u>YES</u>	___
2. Do they have a recognized internal quality system?	<u>YES</u>	___
3. Have they been audited for compliance with recognized standards?	<u>YES</u>	___
4. Can they provide written findings from audits?	<u>YES</u>	___
5. Can they provide NIST traceability?	<u>YES</u>	___
6. Does their certificate provide at least 4 points of as found/as left data?	<u>YES</u>	___
7. Can they provide measurement uncertainties on their certificates?	<u>YES</u>	___
8. Can they provide internet access to their customers Calibration Certificates and Cal-Due reports?	<u>YES</u>	___
9. Can procedures be customized to meet your needs?	<u>YES</u>	___
10. Can certificates be customized to meet your needs?	<u>YES</u>	___
11. Do they offer a numbering system to identify instruments?	<u>YES</u>	___
12. Can they notify you prior to calibration due dates?	<u>YES</u>	___
13. Is proof of training and capabilities available?	<u>YES</u>	___
14. Have they participated in calibration proficiency testing?	<u>YES</u>	___
15. Are the proficiency test findings available for review?	<u>YES</u>	___
16. Are there documented procedures for instrument calibration?	<u>YES</u>	___
17. Can these procedures be reviewed?	<u>YES</u>	___
18. Is instrument installation and programming available?	<u>YES</u>	___
19. Is technical support available?	<u>YES</u>	___
20. Do they have in house instrument repair capabilities?	<u>YES</u>	___
21. Are teams of technicians available to calibrate your facility quickly?	<u>YES</u>	___
22. Can they provide references?	<u>YES</u>	___

Massachusetts Metrology answers YES to all of these questions.

Our Calibration Service may include the following:

- Certificate of Calibration including all data points for each instrument calibrated.
- In accordance with ISO/IEC 17025 requirements **including** measurement uncertainties.
- Presented in a binder for storage, easy review, and presentation.
- Complete Service Report: outlines a summary of the specific instruments that failed the calibration tolerance for both, as found and as left as well as outlining defective or damaged instruments.
- Access to ***Dataview*** allowing full access to your certificates & reports via the Internet.
- We can provide instrument ID numbers to all instruments calibrated (if requested).